

## Select Committee Into Local Government

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**From:**  
**Sent:** Monday, 19 August 2019 3:08 PM  
**To:** Select Committee Into Local Government  
**Subject:** Submission on Councils

I have experienced great frustration with the City of Swan over the rating issue on properties in our region of Bullsbrook. The GRV/UV ratings issue caused us as a community extreme stress, and we found the council's response to our concerns and enquiries confusing, regularly changing, and at times, quite hostile.

The way the process was handled was bungled at best, but possibly worse, because the first letter that was sent out implied that each resident was required to reply with some highly personal financial information. When this was challenged, the council rescinded this requirement, but have re-rated some properties based on that information, and those properties have been unsuccessful in appealing that decision.

Now, as a community, we face the PFAS issues, and the interaction with the City of Swan has again been unsatisfactory.

It is unfortunate that these experiences have created a wedge of distrust between the community, the elected council and the City of Swan. We are unconvinced by their claims of transparency and fairness.

Regards  
Mirella Roche-Parker